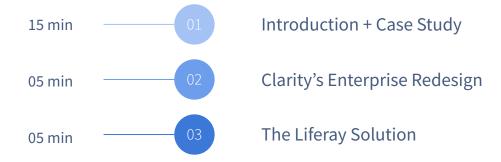


Learning Paths - Level 01

Getting Started with Clarity

Session Breakdown





Introduction + Case Study

What we are planning to cover in this session

Session Scope

- Introduction to Clarity (the organization)
- Discuss Clarity's challenges
- Understand how Clarity will measure success
- Review Clarity's new designs
- Identify why Liferay is a best fit

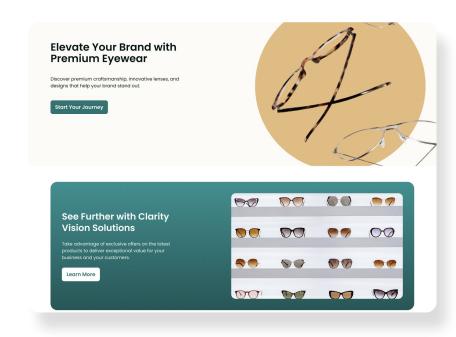




Case study

Clarity Vision Solutions

- Global leader in optical technology
- Over 500 employees and 300+ million in revenues
- Traditional retail and online commerce
- Modern, stylish and comfortable products
- International distribution via partners





Case study

Clarity Vision Solutions Challenges

- Overnight success has led to growing pains
- Complex and fragmented infrastructure
- Expensive maintenance and licensing costs
- Increased operational costs by requiring costly resources (experts and consultants)
- Highly technical tools limit pool of contributors and increase the time to market required or new initiatives





Case Study

Clarity's Critical Success Factors

- 1. Non-technical participation
- 2. Simplified maintenance (and evolution)
- 3. Future proofed and flexible
- Increase engagement and user experience through personalization
- 5. Risk mitigation with better governance
- 6. Lower investment / total cost of ownership





01. User Empowerment and Collaboration

Empower *non-technical* team members to contribute to content creation and website management through user-friendly interfaces and intuitive tools, democratizing website ownership and fostering collaboration.



02. Unified Platform and Simplified Maintenance

Simplify IT administration by consolidating disparate systems into a unified platform, streamlining website maintenance and freeing both IT and financial resources for strategic initiatives.



03. Future-Proof Scaling and Agility

Use a platform that can readily adapt to evolving business needs and technological advancements, accommodating future growth and expansion without costly re-implementations. The right solution/technology/system/platform is one that can grow and adapt as the business grows.



04. Increased Engagement and Enhanced User Experience

Leverage data insights to deliver personalized omnichannel experiences to customers, fostering deeper engagement and boosting conversions.



05. Risk Mitigation with Better Governance

Implement robust cybersecurity measures and data governance practices to mitigate risks, ensure compliance with global regulations, and build trust with customers and partners.



06. Lower Total Cost of Ownership

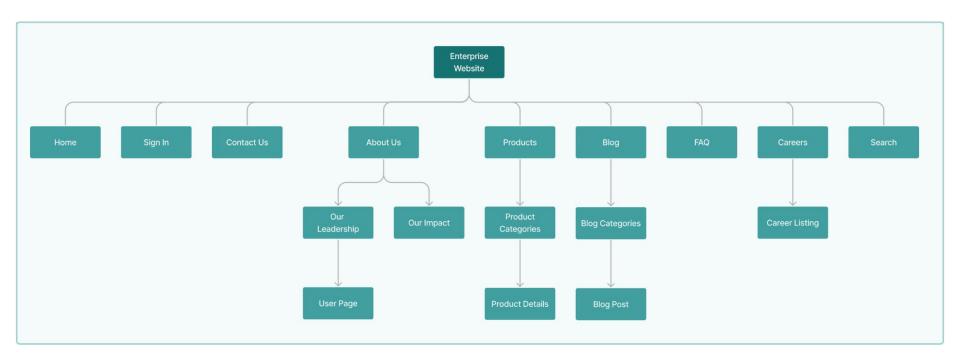
Optimize technology costs by consolidating services in a centralized platform and reducing dependence on external IT resources. This can maximize transparency/access of data and enable users to reuse existing assets to compose new solutions.





Building Clarity on Liferay

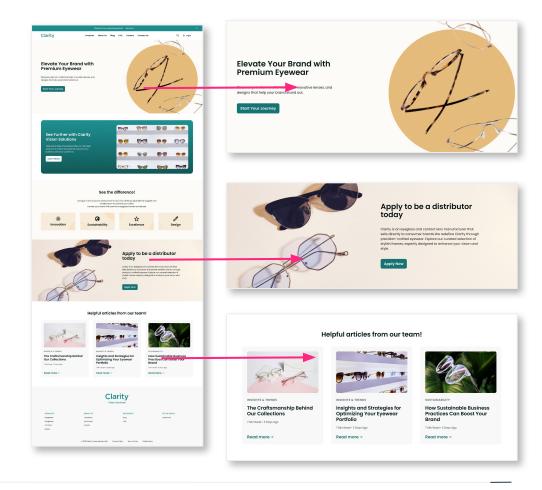
Enterprise Website Design





Home Page

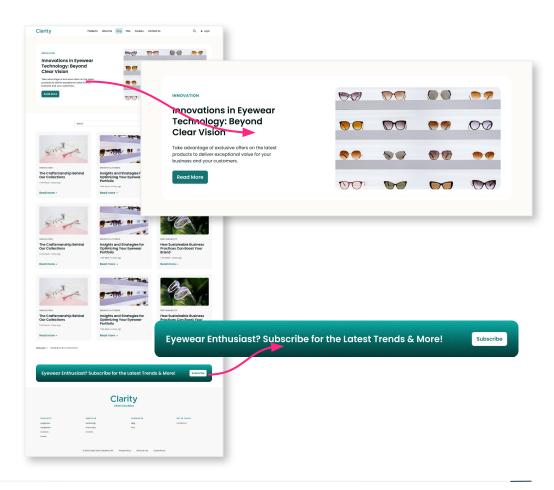
- Unique layout
- Clean minimalist design
- Eye-catching crisp images
- Immediate engagement with call to action in hero
- Strategically push distributor program with highlighted area
- Direct users deeper into the site with call to action to read articles from Clarity team members





Blog

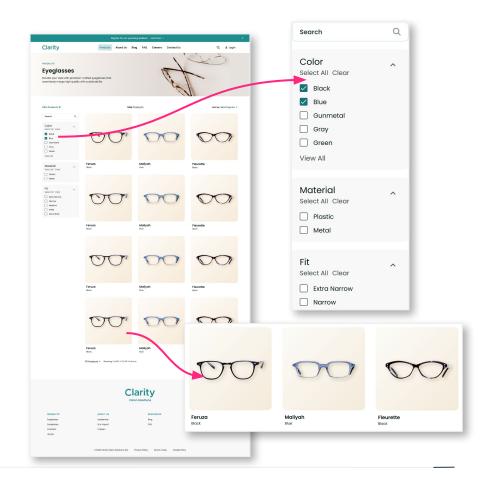
- Feature latest article
- Include blog roll of all posts
- Provide pagination and filtering to allow user to find content relevant to them
- Offer users option to Subscribe to receive new content (login required)
- Only allow images approved by marketing
- Clean, simple, attractive design





Product Listings

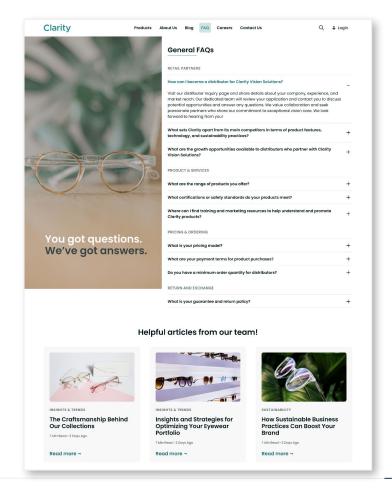
- Create a search like experience
- Provide rich filtering mechanism to allow users to reach their desired results quickly
- Simple results grid to keep with a clean simple design
- Click through to detailed product page with all relevant information
- No extraneous content that might distract user from buy-path
- Future enhancement to provide B2C commerce





FAQs

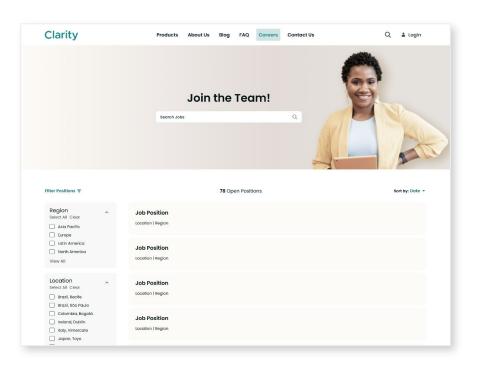
- New Frequently Asked Questions
- Organized by popular topics drawn from support data analytics
- Modern look and feel answers only on screen when user requests action
- Aim is to reduce (operational) support costs
- Enable Customers to self-serve
- Managed content to eliminate the need to have IT make manual changes/deployments every time change is required
- Call to action to direct users to other useful information surfaced through article content





Careers

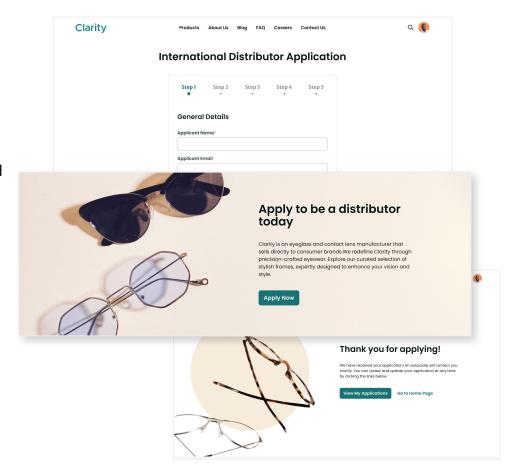
- Advertise open positions
- Reduce recruitment costs
- Build a database of candidates that can be referenced as needs arise
- Use simple "search" based experience
- Provide multiple filters so that users don't have to wade through irrelevant data
- Include analytics to understand how many users come to this section and what the engagement rate is
- Nice to have: record most frequently checked locations





Distributor Applications

- Receive distributor applications
- Collect identity information for KYC best practice and compliance with AML laws
- Implement complex business logic, including validations, notifications, and workflow
- Easy to build and maintain







Liferay DXP

Platform Capabilities























Liferay: Real-world results, real ROI.

Thank you